

Commercial water /electricity account application

This completed application form must be returned to:

Customer Services

Post:

GPO Box A42 Perth WA 6837

Email:

Piics.utilities@riotinto.com

For all forms please visit <http://www.infrastructurecentral.riotinto.com>

For assistance please call our Service Desk on 1800 992 777.

A. APPLICANT'S DETAILS

Business details

Date required (date supply begins):			
Customer no (if known):			
Business name:		ABN:	
Trading name:			
Type of business:		Contact number	

Business owner details

Applicant name (s):				
Date of birth:				
Contact number:	Mobile:		Home:	
			Work:	
Email address:			Drivers licence no.	
Postal address:				

Required property details

Lot number:		Street number:		Street:	
Town:				Postcode:	
Common location name <i>(eg. Shopping Centre)</i>					
Is connection of electricity required for life support?	<input type="checkbox"/> Yes <input type="checkbox"/> No		Is there a dog located on the property?	<input type="checkbox"/> Yes <input type="checkbox"/> No	

**If you have answered yes, please refer to General Conditions of the Terms & Conditions for further information*

**If the applicant is not the owner of the premise, please specify the Landlord or Property Manager Below:*

Owner's name:				
Current address:				
Contact number:	Mobile:		Work:	
Postal address:				
Email address:				

**If Pilbara Iron Company Services Pty Ltd requires further information about my/our application, I/we agree to allow Pilbara Iron Company Services Pty Ltd to obtain a report containing information about my/our personal credit from a credit reporting agency*

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or other agency. Pilbara Iron Company Services Pty Ltd has informed me/us that it may give certain personal information about me/us to a credit reporting agency. I/we confirm that I/we have read and understood the Pilbara Iron Company Services Pty Ltd's terms and conditions of supply printed on the reverse of this form. I/We agree to abide by these terms. I/we understand that the energy supply may be disconnected without notice if these terms are not met.

5. APPLICANT SIGNATURE

Applicant's signature:		Date:	
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Property agent signatures are not allowed. Form must be signed by applicant.

Please return this form to the above address at least 48 hours prior to connection required. Return Pages 1 and 2.

***Note we recommend all terminating customers provide us with clear digital photographs of each meter upon departure of the premises. Please send to the email address below:**

piics.utilities@riotinto.com

REQUIRED METER READS

PROPERTY MANAGERS / OWNERS			
Date of reading:			
Main meter serial no(s):		Reading(s)	
Water meter serial no(s):		Reading(s)	
Name of person completing:		Contact no.	

RTIO UTILITIES CUSTOMER SERVICES			
Date entered in SAP:		SAP no.	
Date entered in UMS:			
Previous tenant terminated?			
Meter read requested?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Date	
Account establishment fee charged?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Name of person completing:		Date	
Signature		Date	

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TERMS AND CONDITIONS

1. General Conditions

- 1.1 This application shall not be binding on Pilbara Iron Company Services Pty Ltd until receipt of your account confirmation letter. An account establishment fee of \$33.80 (GST exclusive) will be charged for both Residential and Business applications.
- 1.2 The Supply Authority shall not be responsible or liable for any injury loss or damage which may occur to the customer's premises fittings fixtures furniture and personal belongings including those of his licensees or invitees no matter how so every such injury loss or damage may occur. This includes but is not limited to:
- Injury loss or damage caused by increases or decreases in the voltage or other change in the energy supplied; and/or
 - Failure of any apparatus instrument meter or appliance owned or supplied or failure of any apparatus instrument meter or appliance owned or supplied by the Supply Authority.
- 1.3 Details of Normal Supply – 415/240 Volts, 3 Phase, 50Hz
- 1.4 Special read fee of \$22.77 (GST exclusive) may apply if we are unable to access your meters on nominated dates
- 1.5 Disconnections will incur a special meter reading fee of \$22.77 (GST exclusive)
- 1.6 **Electricity Services Charges** (all prices are exclusive of GST)

Account establishment fee (residential and business)	\$33.80
Reconnection fee	\$31.10
Disconnection fee	\$31.10
Special reading fee	\$22.77
After Hours Reconnection (A/H are from 3.30pm to 7am) Will incur an A/H reconnection fee	\$192.75
Disconnection or reconnection of overhead service leads or underground consumer's main at the customer request	\$257.00

- 1.7 The customer shall indemnify and keep indemnified the Supply Authority against all claims demands suits actions cost and damages arising from loss or damage to any property and caused directly or indirectly by the supply of energy to the consumer's premises.
- 1.8 DOG OWNERS; for the safety of our meter readers - customers must advise PI of dogs on premises. Customers are to ensure dogs are restrained when meter readers are completing readings. Failure to comply may result in your property being assessed and also the special read fee might apply if we need to complete a special meter reading.
- 1.9 LIFE SUPPORT; The applicant will need a medical practitioner to provide us with a letter for us to register you as a life support customer. It is your responsibility to ensure your property remains registered by sending us an updated letter every 12 months. If your situation has changed and you no longer require special supply needs, it is your responsibility to advise us.

- 1.10 CONCESSION CARDS; Customers are entitled to concessions on Pilbara Iron Company Services Pty Ltd accounts if they hold one of the following cards: Pensioner Concession Card, Centrelink Health Care Card, Government recognised Seniors Card, and Veterans Affairs

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Gold Card. A copy of this card MUST be forwarded to us with each application. Concessions may include free supply fee and /or air conditioning subsidy of 200kw / month for all months except June, July and August. All card holders MUST provide a copy of their card every 12 months for concessions to continue.

- 1.11 A Closure Form must be completed and returned to Pilbara Iron Company Services Pty Ltd, Customer Services upon vacating the property. Failure to comply will result in you, the vacating tenant being charged up until a closure form has been received.
- 1.12 Pilbara Iron Company Services Pty Ltd account terms are *strictly 28 days*. Failure to pay within these terms may result in disconnection of supply without notice. If charges are to be paid by your employer then employer must complete this application form in co/tenant section. Please note it is your responsibility to ensure your employer pays this account.

2. IMPORTANT NOTICE TO APPLICANT(S) FOR CREDIT (SECTION 18(E)(1) PRIVACY ACT 1988)

- Pilbara Iron Company Services Pty Ltd reserves the right to vary its fees and charges without notice.
- Notice of disclosure of your credit information to a credit reporting agency. (Privacy Act 1988)
- Pilbara Iron Company Services Pty Ltd may give information about you to a credit reporting agency, for the following purposes:
 - To obtain a consumer credit report about you, and/or
 - To allow the credit reporting agency to create or maintain a credit information file containing information about you.
 - The information is limited to:
 - Identity particulars – your name, sex, address (and the previous two addresses), date of birth, name of employer, and driver's license number.
 - Your application for credit or commercial credit – the fact that you have applied for credit and the amount.
 - The fact that Pilbara Iron Company Services Pty Ltd is a current credit provider to you.
 - Loan/Account repayments/payments which are overdue by more than 60 days and for which debt collection action has started.
 - Advice that your loan/account payments/repayments are no longer overdue in respect of any default that has been listed.
 - Information in that the opinion of Pilbara Iron Company Services Pty Ltd you have committed a serious credit infringement (that is, fraudulently or shown an intention not to comply with your credit obligations).
 - Dishonoured cheques – cheques drawn by you for \$100- or more that have been dishonoured more than once.
 - That credit provided to you by Hamersley Iron has been paid or otherwise discharged.